ORDER DATE	ORDER NUMBER

QTY	PRODUCT CODE	DESCRIPTION	REFUND	EXCHANGE	SIZE	COLOUR	REASON

REASON FOR REFUND OR EXCHANGE CODE

1) TOO BIG
2) POOR QUALITY/FAULTY
3) UNWANTED GIFT
4) INCORRECT ITEM

IF YOU HAVE PURCHASED SOMETHING THAT IS NOT RIGHT OR YOU NEED TO GET A REFUND OR EXCHANGE, FOLLOW THE GUIDELINES BELOW WITHIN 7 DAYS (UK) AND 21 DAYS OUTSIDE OF (UK).

1) Write in the product listed above, tick whether you would like a refund or an exchange.
2) We can only exchange an item for the same item in a different size or colour.
3) Please select one of the codes opposite against your return.
4) Enclose the form with your parcel and we will process your return within 48 hours of receipt.
5) Please ensure you get a proof of postage receipt from your post office when sending your items back to us.

This not affect your statutory rights.
Please ensure you return the goods in their original condition within 7 Days (UK) and 21 days out side of (UK) of them arriving with you in the original packaging.
For any other information regarding our returns policy please contact customer services

RETURNS ADDRESS:
HIP ONLINE TRADING LTD
14 Thorntons Arcade, Leeds, West Yorkshire, United Kingdom, LS1 6LQ
T: +44 (0) 113 242 4617 **e:** info@hipleeds.com